

PORT



ISABEL

Spectrum Cable & Internet

Port Isabel Park Center has a bulk account that bundles BOTH Cable and Internet.

To pick up equipment:

Spectrum—Brownsville
3260 Galeno Crossing Suite 10
Brownsville, TX 78526

Spectrum—Harlingen
2309 W Lincoln Ave Suite B
Harlingen, TX 78552

Hours for both Locations:

Mon-Sat 10:00 am—8:00 pm

Sun 12:00 pm—5:00 pm

To have equipment sent to you call: 1-855-243-8892

To set up your Spectrum account through our Bulk Account be prepared to provide the following:

702 Champion Ave (YOUR LOT #)
Port Isabel, TX 78578
Picture ID

PIPC pays for:

1. rental of 1 cable box with “Spectrum TV Select”
 2. rental of 1 modem with “Spectrum Internet Lite”
- ◇ Additional TV channels and services are available through Spectrum at your expense. Upgraded Internet equipment or services are available through Spectrum at your expense.
 - ◇ At the time of account set up you may choose self install or request a Service Technician to install your equipment. All installation charges, if any, will be your responsibility. Direct all self install, operating issues, or equipment failure directly to Spectrum Customer Service: 1-833-697-7328
 - ◇ WIFI—If you wish to have a secure WIFI signal in your dwelling you will need a router. PIPC’s package does not include a router. You can purchase a router from a 3rd Party location OR Spectrum will offer to rent you one for a monthly fee.
 - ◇ PIPC’s contract with Spectrum does not allow PIPC staff to troubleshoot any equipment or services provided by Spectrum.

To return equipment: YOU WILL BE RESPONSIBLE FOR RETURNING ALL EQUIPMENT TO SPECTRUM AND CLOSING YOUR ACCOUNT AT TIME OF CHECKOUT. CALL AND CLOSE YOUR ACCOUNT FIRST!

Option #1—Return to the same location you picked it up at.

Option #2—Take to Coastal Mail in PI to have them box up and return for a fee \$10

Option #3—Take to the UPS Store www.UPS.com to have them box up and return for free.

702 Champion Ave.
Port Isabel, TX 78578

Phone: (956)943-7340
Fax: (956)943-1403

Port Isabel Park Center LLC.
www.portisabelparkcenter.com